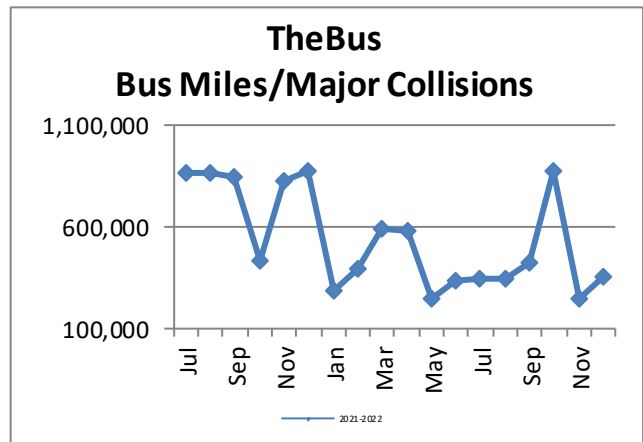
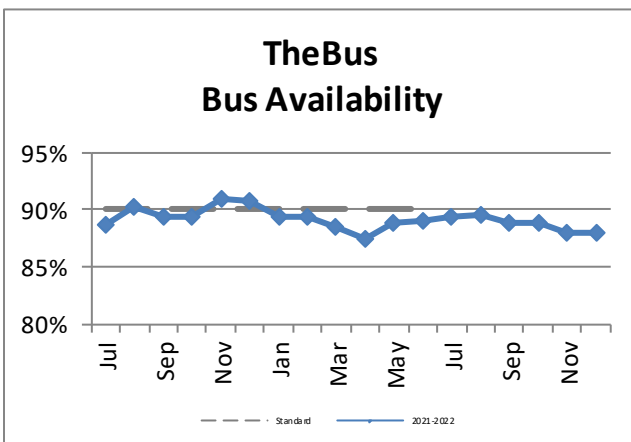
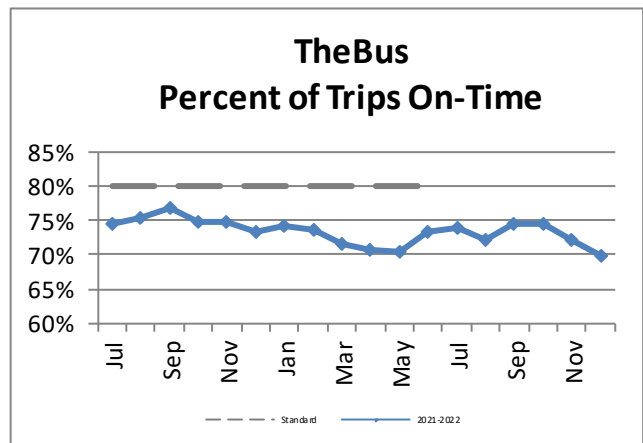
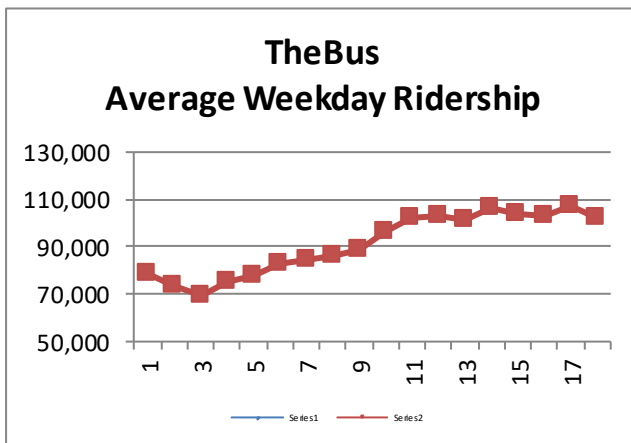


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending December FY 2022**

Key Performance Indicators (KPI)	December FY 2022	December FY 2021	December FY 2019 Pre-Covid	Percent Change FY 2021-2022	YTD for FY 2022	YTD for FY 2021	December FY 2019 Pre-Covid	Percent Change FY 2021-2022	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	2,704,422	2,322,893	4,981,780	16.42%	16,988,145	12,612,743	31,056,825	34.7%	61,140,545	
Average Weekday Ridership	101,799	82,599	186,419	23.25%	103,811	76,271	191,329	36.11%	189,944	
Percent of Trips On-Time	69.9%	73.4%	70.4%	-3.5%	72.9%	75.0%	70.8%	-2.11%	71.23%	75%
Bus Availability	88%	90.8%	90.3%	-3%	88.8%	89.9%	91%	-1%	91%	90%
Bus Miles/Major Collisions	355,890	872,731	168,482	-59.22%	430,145	783,024	218,118	-45.07%	398,688	200,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					2.71	1.90	1.75	42.63%	1.75	3.00
Bus Miles/Mechanical Road Calls	13,181	12,206	11,164	7.99%	11,916	11,922	11,448	-0.05%	11,336	10,000
Spare Ratio	56.98%	59.71%	20.62%	-2.73%	52.43%	53%	20.4%	-0.25%	20.19%	>20%
Percent of Inspections Comp. On-Time	94%	100%	100%	-6%	99%	100%	100%	-1%	100%	100%
Percent Maintained Pullouts	99.33%	99.61%	99.7%	-0.67%	99.6%	99.7%	99.7%	-0.4%	99.18%	100%
Cost per Service Hour*	\$139.37	\$141.66	\$120.40	-1.6%	\$146.76	\$148.10	\$129.12	-0.9%	\$130.05	\$153.59
Cost per Passenger Trip*	\$6.38	\$7.63	\$3.27	-16.3%	\$6.42	\$8.66	\$3.38	-25.89%	\$3.44	\$7.41
Cost per Mile	\$9.70	\$10.15	\$8.80	-4.4%	\$10.54	\$10.61	\$9.53	-0.69%	\$9.52	
Passenger Trips per Hour*	21.83	18.58	36.78	17.53%	22.87	17.16	38.60	33.28%	37.88	20.7
Farebox Recovery	14.19%	10.49%	27.43%	35.3%	14.21%	9.95%	26.1%	42.8%	26.28%	27%
Trips per Mile	1.52	1.33	2.69	14%	1.64	1.23	2.82	33.6%	2.77	
Average System Speed	13.13	13.26	12.79	-1%	12.81	13.23	12.75	-3.19%	12.72	
Percent Complete in 30 Days (Customer)	97%	97%	95%	0%	97.7%	96%	96.3%	2%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	9.61	19.37	7.13	-50.37%	14.96	20.81	9.06	-28.12%	9.24	12

*Average of the urbanized area statistics of large property categories from the National Transit Data Base (NTD)



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